

TERMS AND CONDITIONS “BLACK FRIDAY 2020” CAMPAIGN

TERMS AND CONDITIONS

The following Terms and Conditions apply to the "Black Friday 2020" campaign ("Campaign") that will start on November 27, 2020 and end on November 30, 2020.

The present Campaign is promoted by Improve International Limited, with registered office at Alexandra House, Whittingham Drive, Wroughton, Swindon, Wiltshire, SN4 0QJ, England, with VAT number 100 1348 86 ("IMPROVE INTERNATIONAL").

This promotion is valid for veterinarians, nurses and veterinary technicians.

The Campaign will be available on the following countries: Portugal, Spain, France, Germany and USA.

PARTICIPATION TERMS

- A. The Campaign consists on the offer of a direct discount over the final selling price for new registrations on the designated courses on point D. of the present Terms and Conditions.
- B. Participants in this Campaign shall be veterinarians, nurses and veterinary technicians.
- C. The Campaign starts at 00h am on November 27 and ends at 11:59 pm November 30, 2020. After this date the promotional code will no longer be valid and no discounts under the present Campaign will be accepted.
- D. In order to access the Campaign participants will have to access the LINK of the courses of their interest on Improve International website www.improveinternational.com, pre-register and use the code for the respective country detailed on the following table:

Discount Code field:

Country	Courses	Promo Code	Voucher
Portugal	All available vets & nurses postgraduate programmes	PT-BF-2020	250 €
Spain	All available postgraduate programmes	ES-BF-2020	350 €
Germany	All available vets & technician postgraduate programmes	DE-BF-2020	350 €
France	All available vets & technician postgraduate programmes	FR-BF-2020	350 €
USA	All available postgraduate programmes	US-BF-2020	\$350,00

*Discount available only for the enrolment in the COMPLETE program

- E. The Campaign discount is applicable for the total amount of the course and only for registrations on the complete course.
- F. Improve International general Terms and Conditions for courses shall apply to any course registration.

- G. The Campaign discount is applicable over the course price before VAT (in the countries where VAT is applicable).
- H. This promotion is valid exclusively for new registrations and cannot be used in conjunction with any other discount campaigns, offers, promotions or sales.
- I. In order to benefit from the discount, payment for the registration under the present Campaign must be made until December 14, 2020. After this date, the code will no longer be valid and no discounts under the present Campaign will be accepted.
- J. Improve International expressly reserves the right to exclude from this Campaign any participant who does not comply with the Terms and Conditions on this Campaign.
- K. This Campaign discount cannot be exchanged by another promotion or discount and is not or converted in cash or redeemed in any other form.
- L. In the event that the course selected for this Campaign is unavailable or cancelled, Improve International General Terms and Conditions shall apply. No reimbursement or compensation will be due from Improve International regarding the Campaign "Black Friday 2020" discount.

GENERAL TERMS

- A. All Improve International employees are excluded from this Campaign.
- B. Improve International expressly reserves the right to amend the present Terms and Conditions at any time.
- C. Improve International reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Campaign with or without prior notice due to reasons outside its reasonable control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of Improve International in all matters relating to the Campaign is final and no correspondence will be entered into. In the event that Improve International permanently discontinues the Campaign pursuant to this paragraph, the participants in the Campaign shall be released from their obligations to Improve International under these Terms and Conditions.
- D. Improve International expressly reserves the right to modify or suspend the Campaign at any time in the event of a technological malfunction or in case of actions that may indicate the practice of criminal offenses.
- E. Improve International is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or at any

- website, or any combination thereof, including any injury or damage to participants or any other person's computer related to or resulting from booking a course during this Campaign.
- F. Improve International does not accept responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason, which may affect the sending, receipt or processing of your entry on the Campaign.
 - G. Improve International expressly reserves the right to disqualify any Participant who deliberately attempts to falsify the Terms and Conditions of this Campaign.
 - H. The participation on this Campaign requires previous knowledge and full acceptance of this regulation and other Terms and Conditions of enrolment at Improve International courses, available at the time of registration, including Privacy policy and Cookie Policy.
 - I. Improve International grants the Participants the right to access, update and correct their personal information in accordance with applicable data protection legislation in each relevant country, including in particular the EU General Data Protection Regulation (“GDPR”) and its national implementing legislation. The Participant must contact the Improve International general country email available on the contact section of the website www.improveinternational.com.
 - J. The Campaign and all accompanying materials are copyright © 2020 Improve International, and its licensors. All rights reserved.
 - K. The Participant acknowledges that has read and understood the Present Terms and Conditions for the Campaign. The whole text of the present Terms and Conditions has been written in English and for legal purposes considered the valid language for interpretation.
 - L. Any exceptional situation, not foreseen on this regulation, will be assessed and solved individually by Improve International.
 - M. The participation in the Campaign implies full acceptance of all the above Terms and Conditions and other terms and regulations herein referred to.